



TALK TIME CALLING

Direct Pay, Calling Card & PIN Debit	Rates
Local Calls	\$0.20/minute + taxes
Toll Calls & Long Distance In State	\$0.20/minute + taxes
Long Distance Out of State	\$0.20/minute + taxes
InmateSales App Calls	\$0.20/minute + NO TAXES

If you have any questions or would like a refund, please call 1-877-998-5678 for assistance. If you would like to purchase more talk time visit www.inmatesales.com, InmateSales App, or call 1-877-998-5678

Additional Info:

- **Taxes on calls and fees for deposits may apply where applicable.**
- **Direct Pay will NOT work for ring back tones**



Phone Calling Instructions for Inmate

Lift Phone, for English press 1, for Spanish press 2

Option 1: Direct Pay Calls

Option 3: PIN Debit Calls

Option 5: Report phone trouble, Drop Call Review, Reset Private PIN, Other Issues

For every call you must dial area code + telephone number

PIN= Inmate ID + 4 digit Personal Passcode

Personal Passcode – When you place a call with your valid PIN you will be prompted to enter your 4 digit passcode. This passcode can be any 4 numbers of your choice. You will then be prompted to hang up the phone and place a new call. When placing your next call you will be prompted to enter in your PIN # + 4 digit Personal Passcode.

The call will be processed if:

- There is money on your **Direct Pay** account or **PIN Debit** account

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Products Sold	Description	How to Purchase?
Direct Pay	Call Time to 1 Phone #	www.inmatesales.com 1-877-998-5678
PIN Debit	Call Time to Inmate's PIN	www.inmatesales.com 1-877-998-5678

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