



Southwest Idaho Juvenile Detention Center



Information for Parents and Guardians

Introduction:

The Southwest Idaho Juvenile Detention Center (SWIJDC) is dedicated to promoting positive outcomes for youth in the justice system. Guided by the principles of the Balanced Approach outlined in Idaho Code 20-501, the center focuses on accountability, community protection, and competency development.

SWIJDC offers secure detention services for juvenile offenders charged with or found guilty of violating the law. During their stay, the center's team provides comprehensive competency development and accountability classes, ensuring community protection while prioritizing rehabilitation.

Beyond its core functions, SWIJDC delivers a range of essential services, including educational programs, medical care, and mental health support. Team members facilitate after-school education initiatives to expose juveniles to diverse topics and experiences, fostering holistic development and preparing them for successful re-entry into society.

Through unwavering dedication, the SWIJDC remains steadfast in its mission to provide quality services and promote positive outcomes for youth in the justice system. At the SWIJDC, we hope to inspire positive changes in detained youth through secure, rehabilitative measures, promoting responsible choices, life skills, and successful community reintegration with fairness, compassion, and accountability.

Detention Hearing

What kind of kids are in Juvenile Detention?

Only those juveniles that have been charged with or adjudicated of crimes may be housed in the Center. These crimes can range from failing to appear in court on minor offenses to murder, however, if a juvenile is charged with certain serious crimes and has reached 14 years of age, s/he may be automatically held in the adult jail. Juveniles under the age of ten are usually not held in the Center, and no one is held in the Center past his/her 18th birthday.

Detention Hearing:

When a juvenile is taken into the Center, s/he will be taken to court on the next judicial day for a detention hearing. A parent or guardian **MUST** attend this detention hearing. Please check with the Juvenile Probation Department at 454-7330 to find out times and places for the detention hearing.

Visitation Policy:

Approved Visitors:

Approved visitors include **Parents, Grandparents, and Guardians**. Other visitors may be requested on an individual basis by the juvenile submitting the appropriate form, available from detention staff. Visitation for non-custodial parents may be restricted if there is a valid court order restricting visitation for that parent. Because of space and time limitations, only two visitors per juvenile will be permitted to

enter the Center at one time. If more than two approved visitors are present to visit with a juvenile, detention staff will allow the visitation time to be split up to accommodate all approved visitors.

Scheduling Visits:

The juvenile must initiate the request for visitation

Visitation Schedule/Guidelines: Juveniles are allowed to receive two (2) one-hour visits per week. There are three ways to visits. Visits will be conducted by phone, Webex or no contact visits.

- **Monday-Thursday**
 - Webex and Phone Visits: 2:30 p.m. to 8:00 p.m.
- **Friday**
 - Webex and No Contact Visits: 2:00 p.m. to 8:00 p.m.
- **Saturday & Sunday**
 - No Contact and Phone Visits: 9:00 a.m. to 8:00 p.m.

Telephone and Mail Policy:

Telephone Calls:

At the time of admission, juveniles are permitted to make telephone calls to notify parents of their status. After they are admitted, juveniles may make at least two (2) telephone calls per week to a parent, grandparent, or guardian. Incoming telephone calls for juveniles are not accepted.

Mail:

Juveniles are allowed to send and receive letters. Incoming mail is screened for contraband or illegal materials. Each week, juveniles receive two free stamps, and additional stamps can be dropped off by parents.

Mail to juveniles must have your return address and be addressed as follows:

Juvenile's Name
SW. Idaho Juvenile Detention Center
222 North 12th Avenue
Caldwell, Idaho 83605

Packages: The Southwest Idaho Juvenile Detention Center **does not** accept packages or deliveries for juveniles, including deliveries from Amazon or other shipping carriers.

C-TEL Phone System:

C-Tel Calls:

For separate phone calls outside our visitation options, juveniles can use the C-Tel Phone System. Parents, grandparents, or legal guardians may add funds to their child's account through C-Tel. Please note, the Juvenile Detention Center does not operate or maintain the C-Tel system. For any issues or refund requests, please contact C-Tel directly

Helpful Tips to Create a C-Tel Account:

1. Visit InmateSales.com.
2. Search for Canyon County Juvenile Detention Center
3. Create an account if you haven't already done so.
4. On the third page, after entering your personal information, you will be asked for a PIN. After entering the PIN, the bottom of the page will open up, allowing you to add funds to the account.

Friends and Family Helpline: 1-702-829-3001

Customer Service Hours:

1. **Monday - Friday:** 8 AM - 12 AM Midnight ET (5 AM - 9 PM PT)
2. **Saturday:** 10 AM - 9 PM ET (7 AM - 6 PM PT)
3. **Sunday:** Closed

Approved Property:

Property:

Subject to search and review, the following items may be brought into the Center for your child at any time:

- Small hairbrush of one-piece construction
 - **Prohibited Items:** Palm brushes, metal bristles, no ball points, detachable handles, red or blue colors
- New, unopened jigsaw puzzles
 - **Prohibited Items:** 3-D puzzles
- New, unopened shampoo, conditioner or bodywash.
- New, unopened lip treatment in a tube. **Must** be packaged in an unopened bubble on display card.
- New, unopened playing cards
 - **Prohibited Item:** Plastic cards
- Postage Stamps
- Age-appropriate paperback books
 - **Prohibited Item:** Hardcover or books with spiral binding
- Other property may be allowed depending on juveniles' level status

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Medical Care and Medications:

Medical Care:

Canyon County contracts with VitalCore for juvenile medical services. If your child has any medical conditions the SWIJDC should be aware of, please contact the Center. **Medical Consent Form:** To provide care for your child, a Medical Consent Form must be signed by a parent or guardian. This form will be emailed to you upon your child's admission to the Center.

Medications:

If your child is taking prescription medication, bring it to the Center as soon as possible in the original bottle with the prescription label intact. All medications must be reviewed by our medical provider before being administered.

Medical Appointments:

Juveniles are typically not released for medical appointments outside the Center unless special circumstances arise. If you believe your child needs to see their primary care physician, please contact our medical provider at (208) 454-7275. A judge's written order is required for any outside medical appointments.

Education Program:

Education:

While in the Center, juveniles will attend school at Pat Anderson School. If your child will be incarcerated for an extended period, schoolwork from their regular school can be delivered to the Center. If this is not possible, the Center's teacher will assign a program for your child.

National School Breakfast Program and National School Lunch Program

The Southwest Idaho Juvenile Detention Center participates in the National School Breakfast Program and National School Lunch Program.

To view the SWIJDC Wellness Policy, [click here](#)

To view the SWIJDC Wellness Policy Triennial Assessment, [click here](#)

This institution is an equal opportunity provider. Click here for the full statement.

[USDA Nondiscrimination Statement | Food and Nutrition Service](#)

Level System

Level System:

While in the Center, juveniles have the opportunity to advance in the "Level System," and earn privileges and duties. As higher levels are earned through good behavior by the juvenile, later bedtimes, more phone calls and relaxed visitation restrictions may be allowed.

Transportation from the Center

Transportation from the Center:

If your child is to be moved to a state program, or to another jurisdiction, you will not be informed of the time or date of that transport for security reasons. In most cases, the juvenile will be given a chance to make phone calls as soon as s/he reaches their next destination to inform you that they have been moved.

Release From The Center:

Release

You are required to pick up your child upon their release from the Center and must present a valid form of photo identification.

Refusal to Pick Up Your Child

If you refuse to pick up your child upon their release, the Center is obligated to notify the Department of Health and Welfare and local law enforcement to initiate abandonment charges.

Charges for Detention

Charges for Detention:

There is a possibility that you will be charged for your son or daughter's time in detention. Idaho Code 20-524(2) allows for the court to set an amount that you will be responsible to pay in order to cover the costs of detaining your child.

Other Questions

Other Questions:

If there are other questions that are still unanswered concerning the Detention Center, please call the staff at 454-7240.